



## **Patient Rights**

- A. The right to considerate, respectful care given by competent personnel at the highest professional standard of care. Equal access and treatment at all times regardless of age, race, color, creed, national origin, impairment, personal values and beliefs.
- B. The right to emergency screening and stabilization in the event of serious injury or illness.
- C. The right to receive care in a safe setting with access to protective and advocacy services as indicated.
- D. The right to receive care in a setting free from abuse, harassment, neglect, avoidable harm and unnecessary restraints or seclusion.
- E. The right to personal privacy, security and confidentiality of information.
- F. The right to communicate with the physician provider about medical condition and planned course of treatment.
- G. The right to receive easily understood information about own health status and to participate in making informed decisions regarding care, including the right to refuse treatment; the right to appropriate assessment of and management of pain; and the right to receive information regarding fees or services and payment policies.
- H. The right to have own physician, family member, or guardian notified of the treatment or transfer to another facility as indicated on HIPPA Release Form.
- I. The right to access information in own clinical record, including reviewing or copying records, and the right to request amendments to the record.
- J. The right to file complaints or appeals and the right to fair, timely and objective review of any complaint against the facility or employees.

## **Patient Responsibilities**

- A. Provide complete and accurate information concerning present illness, medical history, hospitalizations, medications, perceived risk and insurance coverage.
- B. Alert the facility if you have concerns, do not understand your treatment plan or feel your rights have not been respected.
- C. Follow the recommended treatment plan; take responsibility for actions if the treatment or services are refused.
- D. Fulfill financial obligations promptly.
- E. Be respectful of the rights and property of other patients and facility personal.
- F. Follow the rules, regulations and precautions of the facility.